



PHARMACY COVERAGE

UnitedHealth Group is better together. We'd like to share a quick video clip from Optum and UnitedHealth Group collectively working together to make a difference in the COVID-19 crisis: <https://www.optum.com/content/dam/optum3/optum/en/resources/videos-podcasts/optum-grateful-cv19web.mp4>

Does UnitedHealthcare cover outpatient monoclonal antibody treatment? **Update 2/26/2021**

The FDA has issued emergency use authorization for 2 monoclonal antibody treatments. According to the [CDC](#), monoclonal antibody treatments may be recommended by a member's provider if they test positive for COVID-19, and are at risk to get very sick or to be admitted to the hospital. This treatment can help the body respond more effectively to the virus.

A summary of coverage for monoclonal antibody treatment is below. [Sign in to your online UnitedHealthcare member account](#) for more details.

- **Exchange, Individual and Fully Insured Employer-sponsored plans:** For monoclonal antibody treatments, you will have \$0 cost-share with network providers in outpatient settings through Mar. 31, 2021. Other COVID-19 outpatient treatments will be according to the member's benefit plan.
Some self-insured health plans have different coverage benefits; if you have questions, please check with your human resources benefits team. Coverage for out-of-network services will be determined by your benefit plan.
- **Medicare Advantage plans:** For monoclonal antibody treatments, you will have \$0 cost-share with in-network and out-of-network providers in outpatient settings through 2021. Medicare is paying for this treatment in 2021.

UNITEDHEALTHCARE PROPRIETARY AND CONFIDENTIAL

UnitedHealthcare's presentation materials and responses to your questions are intended to provide general information and assistance during this national emergency and do not constitute medical, legal or tax advice. Please contact your medical, legal and tax advisors on how to respond to this situation. The materials and discussion topics do not constitute a binding obligation of UnitedHealthcare with respect to any matter discussed herein. Please note, in addition to federal law, states may have additional or differing requirements.

Some of our products and networks have different features and as a result different guidelines and protocols are applicable to them. Please contact your UnitedHealthcare account representative for additional details.

Last updated 2/26/2021

Will pharmacy coverage or treatment be impacted by COVID-19? Update 1/8/21

The Refill Too Soon edit was reimplemented on July 1 with one exception for Florida which requires the edit to be lifted through February 27, 2021. With COVID-19 restrictions being lifted, members now have the ability to work with their providers and pharmacies for medication updates as necessary. If there is a reason a member needs an early refill, requests can be made through our call centers.

The refill obtained will stay consistent with the standard days' supply previously filled by the member as allowed by their plan (e.g., 30- or 90-day supply).

We continue to monitor and will adjust our policies as appropriate.

Delivery options are available through Optum home delivery, which has no delivery fees for standard deliveries and through select retail pharmacies including Walgreens and CVS, who have waived delivery fees.

Can you comment further on the pharmacy supply chain and availability of medications? Can our employees still rely on mail order? Update 6/29

We have not seen delays in dispensing prescriptions related to COVID-19. This includes Optum-owned pharmacies, Optum Home Delivery, Optum Specialty, Optum Infusion Services, Avella, Genoa and Diplomat. We continue to stay closely connected to our other network partners and at this time do not anticipate any delays or supply issues related to prescriptions dispensed through retail pharmacy network.

Have any changes been made to the prior authorization program for medications covered through the pharmacy benefit? Are you extending authorizations? Update 6/29

Yes, we initially identified prior authorizations expiring for **select** medications between 3/16 and 4/30 and extended them for 90 days. We have also identified prior authorizations expiring between 5/1 and 5/31 and have also extended them for 90 days. Medications excluded from the automatic extensions include opioids, medications with defined treatment durations, such as treatment for hepatitis C, infertility, as well as other medications with upcoming coverage changes.

What is UnitedHealthcare approach to the medications Hydroxychloroquine and chloroquine for lupus and rheumatoid arthritis and for use for COVID-19? Update 6/29

UNITEDHEALTHCARE PROPRIETARY AND CONFIDENTIAL

UnitedHealthcare's presentation materials and responses to your questions are intended to provide general information and assistance during this national emergency and do not constitute medical, legal or tax advice. Please contact your medical, legal and tax advisors on how to respond to this situation. The materials and discussion topics do not constitute a binding obligation of UnitedHealthcare with respect to any matter discussed herein. Please note, in addition to federal law, states may have additional or differing requirements.

Some of our products and networks have different features and as a result different guidelines and protocols are applicable to them. Please contact your UnitedHealthcare account representative for additional details.

Last updated 2/26/2021

In order to preserve a continued supply for the use of hydroxychloroquine for chronic indications such as systemic lupus and rheumatoid arthritis, UnitedHealthcare implemented quantity limits effective Mar. 28. Based on our ongoing monitoring of utilization, we continued to see a decrease in the number of prescriptions and removed the supply limit effective 5/22. Some network pharmacies and individual states have implemented their own dispensing policies. Members with a prescription for one of these products should consult with their pharmacist.

Have any changes been made to the launch date for the Medication Sourcing Expansion program? Update 1/8/21

In response to the COVID-19 public health emergency, UnitedHealthcare delayed the April 1 launch of Medication Sourcing Expansion (formerly Limited Supplier). This specialty pharmacy requirement directs hospitals to obtain certain specialty medications from a designated specialty pharmacy. The requirement was implemented on October 1, 2020.

Medication Sourcing Expansion program slides are available [here](#).

How can members sign up for home delivery for their maintenance medications so they can stay at home? Update 6/29

The Centers for Disease Control and Prevention (CDC) encourages people to stay at home as much as possible. For UnitedHealthcare Optum Rx members that have pharmacy benefits, maintenance medications (medications taken regularly) can be received directly to their home through the home delivery benefit. Members can enroll online when logged onto myuhc.com and sign up for home delivery. Optum home delivery has no delivery fees for standard delivery.

Delivery options are also available through select retail pharmacies including Walgreens and CVS, who have waived delivery fees. Contact your pharmacy to determine if this is a service they provide.

Will UnitedHealthcare and OptumRx take steps to help members and prescribers adjust to supply chain distribution and find equivalent medications in case supply challenges do occur? New 4/17

Yes, similar to when we experience ordinary course supply challenges, such as out-of-stock or recall situations, we partner with our members, prescribers and supply chain partners to identify alternatives and streamline the process to drive a faster turnaround and ensure our members have the therapy they need when they need it. We are also closely monitoring the supply chain to determine if we need to make any PDL coverage changes.

UNITEDHEALTHCARE PROPRIETARY AND CONFIDENTIAL

UnitedHealthcare's presentation materials and responses to your questions are intended to provide general information and assistance during this national emergency and do not constitute medical, legal or tax advice. Please contact your medical, legal and tax advisors on how to respond to this situation. The materials and discussion topics do not constitute a binding obligation of UnitedHealthcare with respect to any matter discussed herein. Please note, in addition to federal law, states may have additional or differing requirements.

Some of our products and networks have different features and as a result different guidelines and protocols are applicable to them. Please contact your UnitedHealthcare account representative for additional details.

Last updated 2/26/2021